

A NOTE TO OUR UPCOMING AND FUTURE GUESTS:

Following the recent Executive Order implemented by the government of Puerto Rico, Wyndham Grand Rio Mar Puerto Rico Golf & Beach Resort is required to enforce several new changes which will affect our current and upcoming guests, effective today until March 31st, 2020.

All persons in Puerto Rico are currently subject to a mandatory curfew from 9 p.m. to 5 a.m. Guests are expected to be in their hotel rooms during those times. Please note, further, that as required by the Government, all pool areas, as well as our health club, spa, golf and tennis courts and all seated restaurants will be closed. We are offering our guests take-out dining from our restaurants and bars.

Most businesses in Puerto Rico will remain closed for the period between now and March 31st, 2020, including but not limited to movie theaters, entertainment venues, and restaurants (although those that can accommodate carry out and delivery operations may remain open). Grocery stores, banks, pharmacies, medical offices, and certain other critical operations will remain open, but subject to the curfew.

Even during non-curfew hours, the Governor's Executive Order provides that citizens should not be outside their homes or places of abode except to (1) purchase food, pharmaceutical, and basic necessity products; (b) keep medical appointments or visit a hospital, laboratory, or healthcare facility, (c) go to/come from a workplace whose closure has not been ordered, (d) provide assistance, care, transportation of senior citizens, children, dependents, and people with disabilities or people who require any type of medical or professional attention, (e) visit financial institutions. More detail can be found at www.discoverpuertorico.com/info/travel-advisory.

Given these changes, we are waiving cancellation fees for current guests seeking early departures. If you have any questions about your current or upcoming reservation, please contact us at reservations-riomar@wyndham.com and for group reservations grpcoord-riomar@wyndham.com.

As always, the safety of our guests and team members is our top priority. We are taking steps to maintain our high standards of safety and cleanliness, and doing all we can to ensure our current guests have a great experience while we navigate these changes. We continue to monitor the situation closely and will work to keep our guests and team members informed as we adapt our policies accordingly.

